

INTERROLL AUTOMATION



October 31, 2013

To whom it may concern

TopQM-Systems has been our ISO 9001 Quality Management System consultant for the past six years. They have delivered expert guidance and coaching in developing our shop floor control systems that include

- product and process control
- 5S-Systematic
- Kaizen in the production and process flow
- Lean Management in the shop floor

These methods have lead Interroll to develop an over-achieving business excellence process that drives out non-value added activities. Without Top QM Systems this would have not been possible. They have ensured we meet ISO 9001 standards while allowing us to use our core strengths and creativity to effectively serve our markets segments. We are proud of our association and work with Top QM Systems.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Hoback", is written over a light blue background.

Jeff Hoback

Plant Manager
Interroll Automation
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USA